Residential Doors

Limited Warranties | Care & Maintenance | Painting Instructions

For limited warranty to be in effect, you must register this information online at:
www.raynor.com/homeowners/registration.cfm

_____ *Original Purchaser*

_____ *Address*

_____ *City*

_____ *State* _____ *Zip*

_____ *Dealer*

_____ *Phone*

_____ *Sales Order Number*

_____/_____/_____ *Date Installed*

_____ *Model*

Table of Contents

Limited Warranties

Aspen™ AP138, AP200, AP200N, AP200LV 3
Encore™ 4
TradeMark™, BuildMark® 5
Country Manor™ 6
RockCreeke™ 7
Raynor StyleView™ 9
Eden Coast by Raynor™ 11

Warranty Limitations & Exclusions 14

Care & Maintenance 15

Painting Instructions 17

Aspen™ AP138, AP200, AP200N, AP200LV

Residential Garage Door Limited Warranty

Door Sections:

Single Family Residential:
Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for as long as the original purchaser owns the home. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for three (3) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for three (3) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for (1) year from date of delivery to the original purchaser.

Hardware and Springs:

Single Family Residential:
EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for as long as the original purchaser owns the home.

Galvanized Hardware: Raynor® warrants all hardware components against defects in material and workmanship for six (6) years and springs for three (3) years from date of delivery to the original purchaser.

Raynor Windload systems are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

Galvanized Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

ColorWave™ Paint System

Raynor® warrants the ColorWave Paint System (exterior only) against chipping, cracking, and or peeling (losing adhesion), for a period of (5) five years from the date of delivery to the original purchaser. Fading and chipping, cracking, or peeling caused by dents or scratches are not covered under this warranty.

Warranty Limitations and Exclusions

See page 14

Encore™

Residential Garage Door Limited Warranty

Door Sections:

Single Family Residential:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for as long as the original purchaser owns the home. Raynor also warrants the door sections against delamination of the polystyrene insulation from the steel skins for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for a period of three (3) years. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for three (3) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polystyrene insulation from the steel skins for three (3) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to original purchaser.

Raynor Track and Hardware:

Single Family Residential:

EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for as long as the original purchaser owns the home.

Galvanized Hardware: Raynor® warrants all hardware components against defects in material and workmanship for six (6) years and springs for three (3) years from date of delivery to the original purchaser.

Raynor Windload systems are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):

EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

Galvanized Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Encore™ *continued*

Residential Garage Door Limited Warranty

Industry Track and Hardware:
Single Family Residential:

Raynor® warrants the hardware and counterbalance system (springs) for a period of three (3 years) to be free of defects in material and/or workmanship. Raynor wind load systems are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):

Galvanized Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Warranty Limitations and Exclusions
See page 14

TradeMark™, BuildMark®

Residential Garage Door Limited Warranty

Door Sections:

Single Family Residential:
Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for three (3) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to original purchaser.

Hardware and Springs:

Single Family Residential:
Raynor® warrants all hardware components against defects in material and workmanship for six (6) years and springs for three (3) years from date of delivery to the original purchaser. Raynor wind load systems are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
Raynor® warrants all hardware and spring components against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

ColorWave™ Paint System

Raynor® warrants the ColorWave Paint System (exterior only) against chipping, cracking, and or peeling (losing adhesion), for a period of (5) five years from the date of delivery to the original purchaser. Fading and chipping, cracking, or peeling caused by dents or scratches are not covered under this warranty.

Warranty Limitations and Exclusions

See page 14

Country Manor™

Residential Garage Door Limited Warranty

Door Sections:

Single Family Residential:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for as long as the original purchaser owns the home. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Trim boards on Country Manor door systems are warranted against delamination for a period of five (5) years. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for three (3) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for three (3) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Trim boards on Country Manor door systems are warranted against delamination for a period of five (5) years. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to original purchaser.

Hardware and Springs:

Single Family Residential:

EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for as long as the original purchaser owns the home.

Galvanized Hardware: Raynor® warrants all hardware components against defects in material and workmanship for six (6) years and springs for three (3) years from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):

EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

Galvanized Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Warranty Limitations and Exclusions

See page 14

RockCreeke™

Residential Garage Door Limited Warranty

Door Sections:

Single Family Residential:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for as long as the original purchaser owns the home. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for three (3) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for three (3) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to original purchaser.

ColorWave™ Paint System

Raynor® warrants the ColorWave Paint System (exterior only) against chipping, cracking, and or peeling (losing adhesion), for a period of (5) five years from the date of delivery to the original purchaser. Fading and chipping, cracking, or peeling caused by dents or scratches are not covered under this warranty.

Overlay Trim:

Single Family Residential:

Raynor® warrants the overlay trim boards against losing adhesion for a period of five (5) years and ten (10) years from discoloration if the overlay board is white, almond, desert tan, or has a factory painted ColorWave color with a light reflective value (LRV) of 50 or higher, on manufacturer's date of delivery to the original purchaser. LRV measures the percentage of light a paint color reflects and is measured on a scale ranging from zero (absolute black, absorbing all light and heat) to 100 (pure white, reflecting all light). Choosing a door that has a smaller LRV will soak up light and heat up faster, these color doors are not suitable for areas exposed to direct sunlight.

If overlay trim boards are black, bronze, brown, charcoal, sandstone, or factory painted ColorWave with a color that has a LRV of 50 or less, warranty is good for one (1) year against adhesion loss from date of delivery to the original purchaser. Doors that receive direct sunlight must use a lighter color paint with a LRV of 50 or higher in order to be warranted and replaced. Fading is not covered by this warranty. Field applied paint is not covered by this warranty.

RockCreeke™ *continued*

Residential Garage Door Limited Warranty

This limited warranty excludes: 1) rust caused by damages or scratching; 2) damage resulting from exposure to corrosive chemicals, corrosive fumes, salt environments including coastal areas, condensation, water or fire; 3) damages caused by accident, improper use, negligent operation, improper installation, improper maintenance or normal wear; 4) shipping, installation, or labor charges; 5) defects in paints or coatings used to finish door sections; 6) any product or component which is modified, altered, or not part of the original door; 7) damages resulting from any circumstances beyond the direct control of Raynor; 8) Minor expansion and contraction gaps in overlay material.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
Raynor® warrants the overlay trim boards against delamination for a period of three (3) years and three (3) years from discoloration on manufacturers' standard finish from date of delivery to the original purchaser. If overlay trim boards are field painted, paint with a Light Reflective Value (LRV) of 50 or higher on doors that receive direct sunlight (east, west or south facing) must be used. Field applied paint is not covered by this warranty.

Hardware and Springs:

Single Family Residential:
EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for as long as the original purchaser owns the home.

Galvanized Hardware: Raynor® warrants all hardware components against defects in material and workmanship for six (6) years and springs for three (3) years from date of delivery to the original purchaser.

Raynor wind load systems are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

Galvanized Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Warranty Limitations and Exclusions

See page 14

Raynor StyleView™

Residential Garage Door Limited Warranty

Door Sections:

Single Family Residential:
Raynor® warrants the door sections against defects in material and workmanship for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
Raynor® warrants the door sections against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser. Climate seal is warranted against defects in material and workmanship for one (1) year from date of delivery to original purchaser.

Hardware and Springs:

Single Family Residential:
EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for as long as the original purchaser owns the home.

Galvanized Hardware: Raynor® warrants all hardware components against defects in material and workmanship for six (6) years and springs for three (3) years from date of delivery to the original purchaser.

Raynor wind load systems are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
EnduraCote™ Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

Galvanized Hardware: Raynor® warrants all hardware and spring components against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

ArmorBrite™:

Single Family Residential:
Doors equipped with ArmorBrite powder coat carry a warranty against cracking or peeling (losing adhesion) for five (5) years from date of delivery to the original purchaser.

All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
Doors equipped with ArmorBrite powder coat carry a warranty against cracking or peeling (losing adhesion) for three (3) years from date of delivery to the original purchaser.

Raynor StyleView™ *continued*

Residential Garage Door Limited Warranty

Elegant Finish Woodtones™:

Single Family Residential and All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):
5-Year Elegant Finish Woodtones Limited Warranty

For a period of 5 years, Raynor warrants the appearance of aluminum sections made with Elegant Finish Woodtones per the specifications set forth per AAMA 2604:

1. Product coated will not fade in color more than 5 ΔE units as measured by Hunter Lab color difference as set forth per AAMA 2604 specifications as of the application date and in such way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface.
2. Coated surface will exhibit gloss retention of a minimum of 30% of the original using a 60 degree reading per AAMA 2604 specifications.
3. Coating shall not chalk in excess of standard number 8 as illustrated in the ASTM D4214 test method A.

Woodtone finishes may vary across a section due to material runs at the supplier, environmental, chemical, or equipment variations and are not considered a manufacturing defect and do not constitute a basis for complaint under this limited warranty. Color match on new or replacement section(s) is not warrantied nor guaranteed. As with real wood products, simulated woodtone doors will have variation in color finish. These are normal to the manufacturing process and add to the characteristic individual nature of the product.

Warranty Limitations and Exclusions

See page 14

Eden Coast by Raynor

Residential Full Overlay Faux Wood Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for as long as the original purchaser owns the home. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for as long as the original purchaser owns the home.

Eden Coast by Raynor doors are considered custom doors. As with almost any custom door, matching replacement sections to an existing door is not recommended, or an option in most cases.

Overlay Material:

If overlay material is found to be defective by inspection of an authorized Raynor agent or employee, Raynor will repair or replace any elements material overlay or garage door section with overlay material on it due to failure of product breakdown within 10 years of original purchase.

Overlay Delamination:

Raynor will repair or replace any garage door cladding that is defective in material or workmanship, including, but not limited to, delamination of the material used by Raynor at our option within 5 years of original purchase. Overlay board lifting is not covered by this warranty.

Stain Finish:

Any pre-finished stained garage doors that are finished by Raynor are warranted from bubbling, cracking, chipping, peeling, chalking or abnormal fading of the finish within the 5 years of original purchase. Warranty is void, if determined by a Raynor agent or employee that incidental or consequential damages have been done to the finish. Raynor provides no performance warranty on paint finishes against fading and/or chalking. Any claims regarding the performance of painted finished will be referred to the paint manufacturer's local representative.

Windows:

From date of purchase, window frames are warranted for 10 years against any manufacturing defects. This does not cover any breakage, damage or loss caused by any abrasive cleaning products, harmful chemicals, extreme environmental conditions, or abuse. Insulated glass is warranted from film formation or any moisture collection on the insulated glass window for 1 year from original purchase. No warranty is available for single pane glass.

Hardware & Springs:

Raynor® warrants all hardware components against defects in material and workmanship for six (6) years and springs for three (3) years from date of delivery to the original purchaser.

No warranty is available for decorative hardware.

Eden Coast by Raynor *continued*

Residential Full Overlay Faux Wood Limited Warranty

Single Family Residential

Door Sections	Overlay Material	Overlay Delamination	Stain Finish	Windows	Hardware	Springs
Limited Lifetime	10 Years	5 Years	5 Years	10 Years	6 Years	3 Years

Exclusions to Coverage

- This warranty shall not extend to damages or defects caused by any of the following:
- Paint or Stain Not Applied per Manufacturer
- Failure to Follow All Installation Instructions
- Faulty or Defective Installation(s)
- Fire Radiation (UV or Other)
- Foreign Substances
- Accident or Casualty
- Harmful Fumes
- Vandalism
- Act(s) of God
- Fire, Hail, Flood
- Physical Damage
- Normal Wear and Tear
- Chemical Action
- Abrasive Materials
- Areas Subject to Fallout or Exposure to Corrosive Chemicals
- Areas Subject To Exposure of Fumes, Ash, Cement Dust, Animal Waste, or Foreign Substances
- Areas Subject to Water Runoff from Lead, Copper, or Galvanic Metal Flashing
- Operation Beyond Rated Capacity
- Improper Use or Abuse
- Improper Installation or Handling
- Exposure to Coastal Weather Conditions
- Alteration, Modification or Use of Non-OEM/ Raynor-Approved Parts or Products
- Other Finished Parts Not Part of a Door Section (such as climate seal)
- Normal Fading or Discoloration from Usage, Age or UV Exposure
- Thermal bow as described in DASMA Technical Data Sheet 185 www.dasma.com

If you make any repair or alteration without first providing notice to and receiving authorization from us, or use any parts, accessories, or attachments other than authorized by Raynor for use in its products, you will be solely responsible for any such repairs or parts and you may void this warranty. Routine maintenance and related items, as well as minor adjustments or damage caused by your installer either during delivery or installation, are excluded from this warranty. For purposes of this warranty, minor scratches will not be considered a defect.

Warranty Limitations and Exclusions

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Raynor personnel, Raynor will, at its option, repair or replace the defective door components. Labor charges for the installation or repairs shall be the responsibility of the consumer and must be performed by an authorized Raynor dealer.

This limited warranty extends only to the original purchaser, provided the door is installed in his/her place of residence. This limited warranty is not transferable. This limited warranty applies to residential property only and is not valid on commercial applications or commercial use from a private residence.

This limited warranty does not apply to automated parking control systems for multiple-tenant parking applications.

This limited warranty does not apply to black, charcoal, slate, and iron ore steel colors used on Raynor Aspen Series, Commercial Aspen Series, Country Manor, and RockCreeke doors when installed in areas experiencing extreme heat for prolonged periods of time. The result of these environmental conditions can elicit a failure of the polyurethane core of the door.

This limited warranty does not apply to any damage or deterioration to the door caused by abuse, negligence, missing components, accidents, use of pressure washers, dents or scratches. Shavings from trolley rails not properly removed and cleaned from the exterior door surface causing rust are not covered by this warranty. Failure to provide proper maintenance voids this limited warranty. Field applied paint failure is not covered by this limited warranty. Refer to the Care and Maintenance Instructions and Painting Instructions.

This limited warranty does not apply to damage caused by fire, an act of God, accident, vandalism or graffiti. Damage or deterioration caused by saltwater coastal areas (within two miles), hazardous or corrosive chemicals and fumes including, but not limited to, alkaline, acids, muriatic acids, road salt or salt environments, harsh cleaning agents, and fertilizers is not covered by this limited warranty.

This limited warranty does not apply to building damage caused by moisture infiltration through or around the door. A garage door system is water resistant, but not waterproof. When a garage door system is properly assembled, installed, and maintained the risk of significant water infiltration is low.

Raynor will not be responsible for paint rub on installed doors in any openings. Raynor shall not be liable for any consequential or incidental damages.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED.

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you.

Claims for defects in material and workmanship covered by this warranty shall be made in writing with proof of purchase and photographs of the product in question to the dealer from whom the product was purchased or call Raynor at 1-800-4-RAYNOR within the warranty period. Raynor may choose to have the product returned for inspection.

This limited warranty gives you specific legal rights. You may also have other rights, which vary from state to state.

Care and Maintenance

Congratulations on your purchase of a Raynor garage door! With proper care and maintenance, your door will perform reliably for years to come. To maintain your warranty, see the instructions below for when Raynor requires performing these maintenance items. Additional information available at www.raynor.com

Environment	At Installation	Every 6 Months	Every 12 Months	As Needed
Normal Areas not exposed to salt, salt fog, dirt or other air-borne substances, or where winter road salt is not used.		**Wash the door and windows** with a mild soap (such as car wash soap or dish washing liquid) and water. Rinse thoroughly. Do not use harsh or abrasive detergents. Do not us pressure washer. *Exterior:* Wash & rinse thoroughly. Can use garden hose. *Interior:* Doors without windows - wash & rinse thoroughly. Can use garden hose. Doors with windows - Interior window frames are not water-tight. Carefully hand wash window section with damp cloth and wipe dry. Bottom sections without windows can be washed and rinsed in the same manner as doors without windows. **Lubricate track and hinges** with a silicone or Teflon® based spray. Do not use WD-40® type lubricant (oil based) or grease. Then open and close the door to distribute the lubricant.	**Inspect springs and hardware for signs of wear.** Avoid any contact with the springs as they are under extreme tension. Call your local Raynor Dealer to schedule a service call if you suspect any problems.	**If surface rust appears,** immediately contact your local Raynor Dealer for inspection and repair options.
Winter Areas where winter road salt is used			**Inspect springs and hardware for signs of wear.** See above.	**Clean off road salt from interior and exterior surfaces.** Use a mild soap (such as car wash soap or dish washing soap) and water. Rinse thoroughly. Do not use harsh or abrasive detergents. Do not use pressure washer to rinse door. **If surface rust appears,** immediately contact your local Raynor Dealer for inspection and repair options.
Coastal Areas with exposure to salt or salt fog. **Harsh** Areas with exposure to airborne substances	**Apply a good quality car wax** to the door immediately after installation, unless you are going to paint the door (see accompanying painting instructions). Follow car wax application instructions. **DO NOT APPLY WAX TO ANODIZED ALUMINUM OR EDEN COAST DOORS!** For ArmorBrite™ (powder coated) and Elegant Finish Woodtone doors wait a minimum of 3 months to apply wax.	**Wash the door and windows.** See above. **Wax the door.** See "At Installation." **Lubricate track and hinges.** See above.	**Inspect springs and hardware for signs of wear.** See above.	**Wash the door and windows with a mild soap** (such as car wash soap or dish washing soap) and water. Wash both interior and exterior. Rinse thoroughly. Do not use harsh detergents. Do not use pressure washer to rinse door. **If surface rust appears,** immediately contact your local Raynor Dealer for inspection and repair options.

Eden Coast by Raynor
Care and Maintenance

The following steps are recommended to maximize the life of your door finish and prevent oxidation from the accumulation of foreign particles on your door.

For the first 90 days of owning your new door, rinse the door occasionally using line pressure water (no pressure washer or nozzles). During this time period the clear coat will still be curing.

Water cannot hurt the door or the finish.

After the first six months continue to rinse the doors occasionally to keep all foreign materials off of the door. Pay attention to the ledges where foreign materials will tend to collect.

As needed or annually, a polymer polish or automotive car wax applied by hand should be used on the doors to keep foreign material from sticking to the door.

Caution: As with all types of finishes, chemicals such as fertilizer, pesticides, acids, bleach and salt can cause damage if inadvertently applied to the finish for prolonged periods of time. Many types of dust found on new construction sites, such as concrete dust, paver and stucco dust, become acidic when mixed with water and can cause long term damage to the finish of your door. In these environments please rinse the affected areas as soon as possible with water. If chalking or deterioration to the clear coat is evident please wax and polish to repair damage.

Painting Instructions

All Raynor residential steel garage doors are already painted with a baked-on finish. No additional painting is required. If you want to apply another color, however, the following steps are required.

Please note that these instructions do not apply to Raynor StyleView™ residential aluminum doors, Eden Coast by Raynor doors, or doors that are purchased with ArmorBrite™, ColorWave™, or PVDF (TRINAR®) colors. We do not recommend painting these doors and doing so will void your warranty.

NOTE: Only paint the exterior of the door while it is in the closed position.

1. Use the following solution, with soft bristle brush, to remove mildew and other surface contaminants:
   - 1 cup household Spic n Span® detergent
   - 5 gallons warm water
2. Rinse throughly with water. (Do not use a pressure washer to rinse door.)
3. Use a powder cleanser like Comet®, dilute with water, with a soft bristle brush, to prepare the surface for better paint adhesion. Do not use sandpaper, deglosser, or liquid sandpaper to prepare the door surface.
4. Rinse throughly with water to allow to dry.
5. Use a high quality acrylic latex exterior paint. Apply according to manufacturer's instructions. Do not use oil-based paint or any "rust-inhibitive" paint. Do not paint in direct sunlight or when surface is warm to the touch. Lap marks will result. Brush applications is recommended.
6. Avoid getting paint on any gasket seals between door sections. Not all Raynor doors have these gasket seals.

IMPORTANT: Since Raynor has no control over re-coating, we do not warrant this product against peeling of the original factory-applied baked-on finish or subsequent coats of paint where re-coating has occurred.

We highly advise applying solar reflective paint to all polyurethane insulated doors as it effectively increases sunlight reflection, thereby maintaining a cooler door surface.

Please note that painting instructions for Raynor residential steel garage doors are available at www.raynor.com in the homeowners' section under Customer Care. If you have any painting questions, please call 800-4-RAYNOR (800-472-9667) or email the garage@raynor.com.

Notes:

Notes:

1101 E. River Rd. Dixon, IL 61021
1-800-4-RAYNOR (1-800-472-9667)
www.raynor.com

©2023 Raynor 2903912 11/23